



Zone Program Integrity Contractor (ZPIC)—Zone 4  
Heritage Square 1  
4835 LBJ Freeway, Suite 300  
Dallas, Texas 75244-6017

Fed Ex Tracking: \_\_\_\_\_

October 6, 2016

Re: Provider Number \_\_\_\_\_

Dear \_\_\_\_\_

As a Medicare Zone Program Integrity Contractor (ZPIC), Health Integrity is required by the Centers for Medicare and Medicaid Services (CMS) to analyze claims payment data in order to identify areas with the greatest risk of inappropriate program payment. Specifically, as a ZPIC, Health Integrity is required to investigate situations of potential fraud, waste, and abuse.

Your claims have been selected for a comprehensive medical review of your billing for Medicare services pursuant to CMS' statutory and regulatory authority. You were selected for this review because our analysis of your billing data indicates that there may be aberrancies in your billing.

The provider agreement to participate in the Medicare and/or Medicaid program requires you to submit all information necessary to support your claims for service. In this respect, if certain records supporting the services rendered are at another facility, as the billing provider you are responsible for obtaining those records for our review.

Health Integrity will be initiating prepayment medical review of your claims effective October 6, 2016. You will subsequently receive a request for medical records, which will explain the documentation being requested.

If you have any questions once you receive the medical record request letters please contact Health Integrity at (972) 383-0000.

Thank you in advance for your prompt response to the request for medical records.

